



FOR IMMEDIATE RELEASE

Media Contact:
Jeff Frater
(530) 314-7073
jfrater@tcshealthcare.com
www.tcshealthcare.com

**TCS Healthcare Technologies Names Deborah Keller, RN, BSN, Chief Operating Officer
*Decision Confirms Medical Management Software Company's Commitment to Clients***

Auburn, CA / PRWeb / March 31, 2016 – [TCS Healthcare Technologies](http://www.tcshealthcare.com) (TCS), a leading provider of software and clinical solutions for the care management and population health arenas, is pleased to announce that Deborah Keller, RN, BSN, has been appointed Chief Operating Officer (COO). The decision enhances TCS's ability to organize resources and respond to recent and anticipated future growth in business and the breadth of product offerings. As Chief Operating Officer, Keller's responsibilities include: Product Development, Technical Support, Account Management and Professional Services.

According to Robert Pock, CEO of TCS, "Debb brings a deep understanding of our clients' organizational and regulatory challenges through her years of experience working with health plans and payer organizations. This experience has enabled her to provide impactful product direction and refine TCS's internal processes to better serve our clients and prepare the organization for future expansion."

TCS will continue to enjoy the reputation of a unique clinical understanding in supporting client's care management operations during periods of dynamic change in the industry. Keller says, "I'm excited that we have the ability and the plan in place to expand our focus. We are supporting the emerging models of healthcare, which are ever-evolving, all while maintaining the core of TCS, who we are and what we do."

In regard to her new position and anticipated achievements, she notes, "I want to take my experience as a client, a clinician and as the Director of Client Services at TCS to help ensure our product roadmap and service delivery remain focused and true to our client base and the needs of the industry, both today and in the future."

Keller remains emphatic about her continued involvement with TCS clients. "I plan to remain engaged with our clients and assure that they continue to receive the level of service they have come to expect from TCS," she says. "As COO I will continue to expand client involvement in our product roadmap and support the direct dialog between our clients and the TCS development team to exchange thoughts and ideas."

“TCS has a deep culture of care and support, both internally among employees, and externally among clients and vendors. My focus as COO will remain in alignment with the goals of the TCS culture, embracing the unique and creative ways that, for over 30 years, have resulted in an unparalleled client satisfaction rating in the industry,” she explains. “TCS’s 100% implementation success rate is just one example of the care and dedication we have as a whole, and we do not take this lightly. My main goal will be to support our rapid growth while maintaining our recipe for success, after all, our internal slogan is that our products are built for our clients, by our clients.”

According to Pock, “Debb has a strong work ethic and desire to create a culture of success. She is a perfect fit for the role of COO and I am blessed to have such a capable and talented co-leader at the helm.”

To learn more about TCS and its suite of care management software products and services, visit www.tcshealthcare.com or contact Jeff Frater at (530) 314-7073 or jfrater@tcshealthcare.com.

###

About TCS Healthcare Technologies (www.tcshealthcare.com)

TCS Healthcare Technologies (TCS) is a leading provider of software and clinical solutions that support and improve care management strategies for health plans, insurers, providers, third party administrators, medical management companies, and others. TCS is recognized as one of the premier healthcare software companies in the United States designing, offering, and hosting a number of products and services.